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Chairman's Message

Identification of Stakeholders and Material Topics

6.1 Social involvement Strategies and Investments

6.2 Promoting Cultural Equality and Reducing Inequality

6.3 Raising Climate Awareness to Mitigate and Adapt to Climate Change

6.4 Promoting Social Sustainability and Common Prosperity

6.5 Supporting Sports Development

"Let's Go to the Theater" won SDG 4 Gold Award in the Taiwan Sustainability Action Awards

"SinoPac Donation Platform" won SDG 17 Gold Award in the Taiwan Sustainability Action Awards

"Song of Life Co-creation" won the Social Empowerment in Asia Responsible Enterprise Awards (AREA)

06 Fulfillment of Inclusive Growth

24 branches supported the "My Hong-Te" initiative

Activated the "SinoPac Store Power Up Project"

Sustainability Commitment	Corresponding SDGs	Action Plans	2027 Goals
Reduce Inequality		Promote knowledge equality (from 2023)	<ul style="list-style-type: none"> Cooperate with at least 15 townships/communities/schools and promote suitable financial knowledge with more than 10,000 rural areas/ disadvantaged social group.
Mitigate and Adapt to Climate Change		Raise climate awareness (the public)	<ul style="list-style-type: none"> Transform the concepts of "SinoPac Life" and "Sustainable Ocean" into real actions besides raising awareness, affecting more than 200,000 stakeholders and the public.
Promote Inclusive Growth		Support charity organizations / social enterprises and the employment of vulnerable populations	<ul style="list-style-type: none"> Support charity organizations/social enterprises through core competence and business in the financial industry, purchase and subscribe to products, helping 80 recipients to get employed. Provide marketing resources for at least 260 charity organizations and social enterprises and increase the reach and exposure of the campaigns to over 65 million views. Provide funding and assistance in the form of professional resources to at least 50 social enterprises.

Corresponding GRI Material Topic- Critical Topics

GRI 201: Economic Performance



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Summary of Six Capitals Performance in 2022

INPUT

Financial Capital

- SinoPac Holdings invested NT\$79.322 million in philanthropic activities.
- The total volunteering cost was NT\$1.484 million.
- The overhead cost of philanthropic activities was NT\$5.295 million.

Human Capital

- 1,044 SinoPac Volunteer participants took part in philanthropic activities for a total of 3,395 hours on both weekdays and weekends. Paid volunteers accounted for 1,039 employees and a total of 3,379 hours.

OUTPUT

Natural Capital

- Cleaned up 401 kilograms of marine debris in coastal cleanup activities.

Social and Relationship Capital

- 8,819,611 participants attended the philanthropic activities.
- Philanthropic activities benefited approximately 29 organizations.
- Donated funds of NT\$3 million for vocational training of disadvantaged children in rural areas.

Summary of the Results in the 2022 Sustainable Development Plan

Strategy	2022 Objectives and Implementation Results	Implementation Status	2023 Objectives (Note)
<p>6.1 Social involvement Strategies and Investments</p> <p>6.2 Promoting Cultural Equality and Reducing Inequality</p> <p>6.3 Raising Climate Awareness to Mitigate and Adapt to Climate Change</p> <p>6.4 Promoting Social Sustainability and Common Prosperity</p> <p>6.5 Supporting Sports Development</p>	<p>Linking social involvement activities to core business</p> <ul style="list-style-type: none"> • Inventory of the social and commercial benefits associated with major social involvement projects • Complete main stakeholder interviews or questionnaire surveys for participants of major social involvement projects • Identify major social involvement projects and their social and commercial benefits • Set the goals of medium and long-term social and commercial benefits for major social involvement projects 	<p>Completed</p>	<p>Promote Knowledge Equality</p> <ul style="list-style-type: none"> • Reach 5,000 beneficiaries in rural areas, disadvantaged groups, and number of participants and provide support to 7 communities • mma Children Account +10% <p>SinoPac Donation Platform</p> <ul style="list-style-type: none"> • Number of supported institutions +10% with NT\$1 million in the value of SinoPac's own media coverage • Number of donors on the platform +10% and credit card donation usage rate +5% <p>Raise Public Climate Awareness</p> <ul style="list-style-type: none"> • Reach 100,000 people in activities and support 1 additional environmental protection awareness initiative / organization • Save NT\$12 million in costs with digital procedures and paperless operations
	<p>Increased stakeholder engagement</p> <ul style="list-style-type: none"> • Hold one large-scale social involvement event every quarter 	<p>Completed</p>	<p>Hold one large-scale social involvement event every quarter</p>
	<p>Establish assessment mechanism for social involvement activity benefits (from 2023)</p>	<p>--</p>	<p>Conduct main stakeholder interviews or questionnaire surveys for participants of major social involvement projects</p> <p>Establish evaluation mechanisms for the benefits of social involvement projects</p>

6.1 Social Involvement Strategies and Investments

6.1.1 Social Involvement Strategies and Goals

Upholding the spirit of "benefitting from society and giving back to society", SinoPac Holdings established the "Social Involvement Team" under Sustainable Development Committee. It organizes the philanthropic activities of the Group and subsidiaries and uses the core financial competencies of the Group to give back to society. Activities planned were aligned with the United Nations Sustainable Development Goals (SDGs) and focused on three action plans including promoting cultural equality, raising the public's climate awareness, and supporting charity organizations / social enterprises and the employment of vulnerable groups. The three action plans support SinoPac Holdings' three sustainability commitments.

Social involvement strategy implementation results in 2022

Social Involvement Strategies and Goals	Performance of Business Benefit KPI	Performance of Social / Environmental Benefit KPI
Promote Cultural Equality	<ol style="list-style-type: none"> The total number of Bank SinoPac "mma Children Accounts" increased by 23.09%. The growth rate of Bank SinoPac's customers above the age of 65 was 9.70%. The growth rate of Bank SinoPac's average assets under management (AUM) of customers above the age of 65 was 5.48%. 	<ol style="list-style-type: none"> Bank SinoPac has sponsored "Taipei Children's Arts Festival" for 15 consecutive years, supported National Kaohsiung Center for the Arts' (Weiwuwyng) " Outreach Aesthetic Education Project" for 3 consecutive years, and supported National Taichung Theater's "Let's Go to the Theater" art and cultural activities for 2 consecutive years. <ul style="list-style-type: none"> 493,015 participants attended the art and cultural activities. 1,626 participants attended the promotion of financial knowledge by SinoPac Wealth Management Volunteers. Activities for the rebirth of diverse elderly cultures: <ul style="list-style-type: none"> Organized "Your Concert" for the fifth consecutive year, and 5 performances of "Your Concert" in 2022 with more than 3,800 public participants. Organized " Song of Life Co-creation" activity for the fourth consecutive year, and completed 2 songs of life "Life in the Matsuri Float" and "Fangsysai" in 2022. SinoPac Volunteers organized Anti-Deception games or put on plays for 1,148 participants.
Raise Public Climate Awareness	<ol style="list-style-type: none"> 125 branches of Bank SinoPac introduced digital and paperless processes such as eNote electronic forms, Account Opening on Cloud, electronic receipts, and online queue numbers and reduced costs by approximately NT\$18.15 million. The system saves approximately 20 minutes of operating time each day and increases the effectiveness and efficiency of operations. Communicate climate issues with customers through SinoPac's ATM and reached 5,359,895 customers. 	<ol style="list-style-type: none"> 1,023,867 participants attended "SinoPac Life" philanthropic activities. Held 16 internal and external environmental protection philanthropic activities. Customers used the electronic statement service to reduce paper consumption by approximately 41.88 million sheets of paper.
Support Charity Organizations / Social Enterprises and the Employment of Vulnerable Populations	<ol style="list-style-type: none"> 82.72% of donation on the "SinoPac Donation Platform" was paid by credit card. The growth rate of the number of SinoPac credit card accounts was 4.60%. The number of donations made by customers using "SinoPac Donation Platform" increased by 2.44%, and the processing fee income increased by 25.85%. 	<ol style="list-style-type: none"> By the end of 2022, the "SinoPac Donation Platform" has attracted 43 charity organizations, and the accumulated fundraising amount exceeds NT\$27.26 million. Organized through the "SinoPac Donation Platform" and SinoPac's credit card bonus point exchange and donation platform to assist a total of 58 charity organizations. "SinoPac Donation Platform" to assist 43 organizaions, and SinoPac's credit card bonus point exchange and donation platform to assist 15 organizaions. 2,457 customers used credit card bonus point exchange to donate.

Social Involvement Strategies – Short-term, Medium term, and Long-term Goals and Action Plans

Social Involvement Strategies and Goals	Project Name	Benefit Category	Indicators	Short-term Goals(1 year) 2023	Medium-term Goals(2-3 years) 2024-2025	Long-term Goals(3-5 years) 2025-2027
Promote Knowledge Equality	Sponsorship for Rural Areas / Disadvantaged Groups	Social Benefits	Participants in Rural Areas / Disadvantaged Group	5,000 participants	8,000 participants	10,000 participants
		Commercial Benefits	Number of townships / communities / schools	7	10	15
Raise Public Climate Awareness	A Million Acts of Green	Social Benefits	Growth rate of the number of mma Children Account (Note)	10%	A total of 15%	A total of 20%
		Commercial Benefits	Number of people reached by events	100 thousand	150 thousand	200 thousand
Support Charity Organizations/ Social Enterprises and the Employment of Vulnerable Populations	SinoPac Donation Platform	Social Benefits	Increased number of organizations that supports environmental awareness project	1	A total of 2	A total of 3
		Commercial Benefits	Cost saved from digital procedures and paperless operations	12 million/year	13 million/year	14 million/year
		Social Benefits	Growth rate of the number of supported institutions (Note)	10%	15%	20%
		Commercial Benefits	The value of SinoPac's own media	1 million/year	1.5 million/year	2 million/year
		Social Benefits	Growth rate of the number of SinoPac Donation Platform Contributors (Note)	10%	A total of 12%	A total of 15%
		Commercial Benefits	Growth of usage rate of credit card donation (Note)	5%	A total of 6%	A total of 8%

Note: 2022 as the base year.



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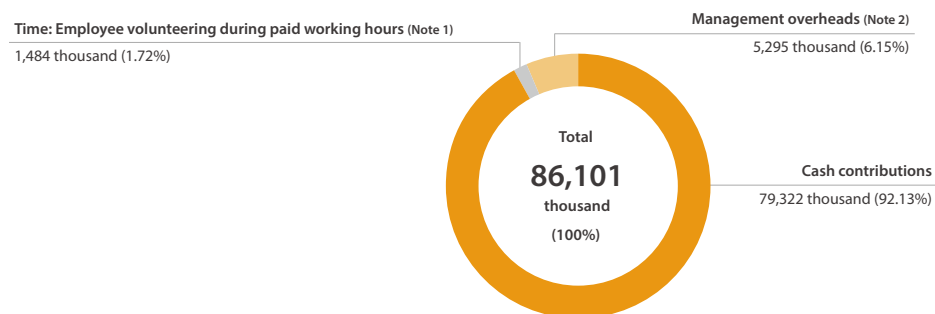
6.1.2 Social Involvement Investment Overview

SinoPac Volunteer System and Goals

SinoPac Holdings established a volunteer system in 2018. Volunteering activities were organized from time to time. In order to encourage volunteering services, applications on official leave, transportation fares, and housing allowance were provided depending on the type of service. The number of employees who joined the Volunteer Team reached 1,251 people by the end of 2022. Starting in 2022, volunteers can take up to 3 days of volunteering leave every year.

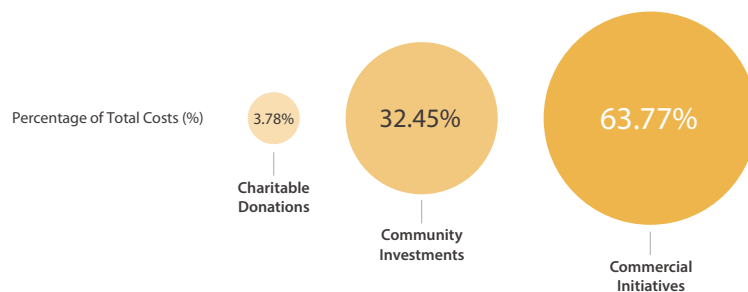
SinoPac Holdings devotes itself to philanthropic activities continuously by contributing to society through different forms of involvement such as providing sponsorships, co-organizing activities, and corporate volunteer participation. In 2022, the total expenditure on philanthropic activities reached NT\$79.322 million, and the total time volunteers devoted to philanthropic activities reached 3,395 hours. Paid volunteers who volunteered on weekdays accounted for a total of 3,379 hours and unpaid volunteers who volunteered on weekends accounted for a total of 16 hours.

Philanthropic Contributions in 2022

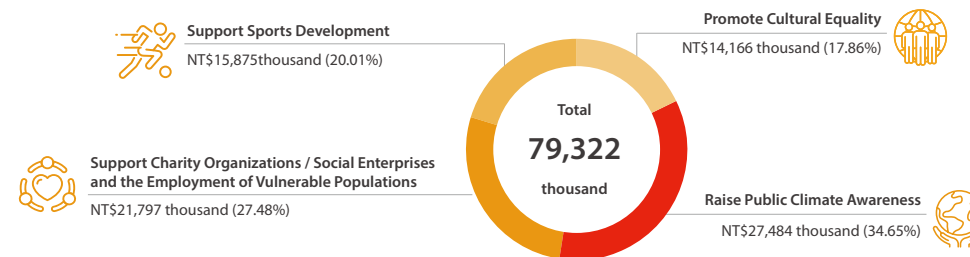


Note 1: The calculation is based on the average salary of full-time non-management employees and hours devoted to volunteering during the paid workdays.
 Note 2: Management overheads are based on the average salary of full-time non-management employees and hours devoted.

Contribution to Philanthropic Activities in 2022

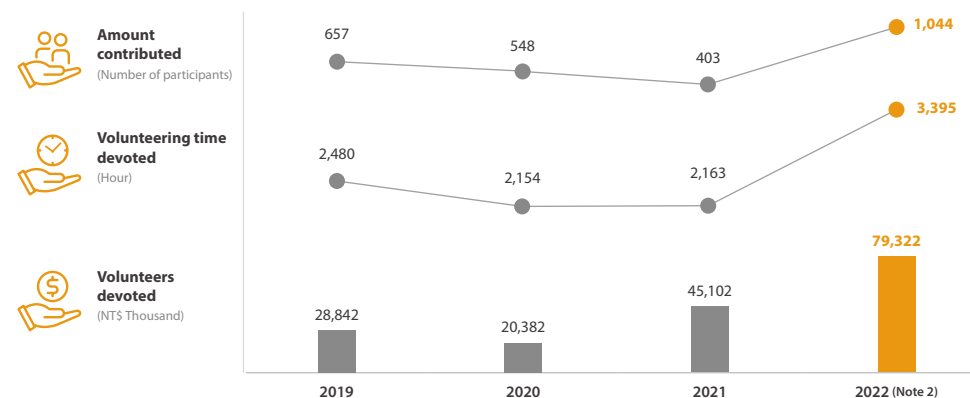


Contributions to Each Theme of Philanthropic Activity in 2022



Theme	Volunteering time devoted (hours)	
	Paid	Unpaid
Promote Cultural Equality	1,178	16
Raise Public Climate Awareness	2,075	0
Support Charity Organizations / Social Enterprises and the Employment of Vulnerable Populations	126	0
Promote Sports	0	0
Total	3,379	16

Total Contribution in Philanthropic Activities from 2019-2022 (Note 1)



Note 1: The data of volunteering time devoted and volunteers devoted include both weekdays and weekends.

Note 2: In 2022, due to SinoPac Foundation launched, increase in philanthropic activities, provide volunteering leave and other factors, the amount of contribution, volunteering time devoted, and volunteers have increased significantly compared to the previous year. Paid volunteering on workdays and given volunteering leave accounted for 1,039 employees with a total of 3,379 hours. Unpaid volunteering was volunteering beyond volunteering leave, accounted for 5 employees with a total of 16 hours.

6.2 Promoting Cultural Equality and Reducing Inequality

To promote cultural equality, SinoPac Holdings is committed to reducing any form of inequality inside and outside the organization and putting efforts to protect the public's right to learn and enjoy art, regardless of gender, wealth, or race, to achieve social equality and justice. The Company will continue to use core business operations and the professional resources of SinoPac Volunteers to support children's art and cultural education activities. SinoPac Holdings will work with education and social enterprises to promote long-term intensive cultivation programs. To attain the goal of "Together, a better life", SinoPac Holdings expanded the collaboration with townships, communities, and schools in 2023 to enhance the financial literacy education for rural areas and disadvantaged groups and jointly create a better environment for culture and art. The Company also encourage people to respect the elderly and intensify community building to promote musical performances by the elderly in diverse settings.

Non-Financially Supported Projects in 2022

Project	Group	Non-financially Supported Categories	Description	Social Impact KPI
Anti-Deception in rural areas	Individuals in rural or hard-to-reach areas	Technical Assistance	SinoPac Holdings organized Anti-Deception advocacy campaigns, games, and plays for people in rural or hard-to-reach areas to communicate the importance of personal data security and ensure the security of people's assets.	Host 5 events A total of 1,148 participants
Migrant Worker Consultation	Migrant Worker	Incentives to establish savings accounts	Bank SinoPac set up onsite services in migrant worker dormitories in factories in Kaohsiung, Hsinchu, and Taoyuan to provide migrant workers with guidance for opening savings accounts, credit loans, and credit card products and communicate financial information. The programs increased the convenience of financial services for migrant workers, enhanced their financial literacy, and reduced the risks of fraud.	A total of 837 participants
Financial Training	Student (Young People)	Financial or Digital literacy training	SinoPac Holdings provided basic education for wealth management and financial payment tools for student groups and organized employment assistance in the finance industry and company visits to enhance students' financial literacy, and their understanding and choices of careers in the finance industry.	Host 39 events A total of 2,149 participants



▶ Bank SinoPac provided basic education for wealth management and financial payment tools for student groups



▶ Bank SinoPac promoted performing arts and cultivated wealth management concept from childhood

6.2.1 Promoting Performing Arts and Sociocultural Power

Bank SinoPac has sponsored the "Taipei Children's Arts Festival" organized by Taipei Culture Foundation and hosted by the Taipei Performing Arts Center for the 15th year since 2008. To provide outstanding creators in Taiwan with a platform for performance and create an environment to support artistic creation by children, SinoPac Holdings expanded the investment of resources in 2022 and provided the use of the SinoPac Holdings headquarter building for 8 performances in a period of 4 days. The Plan invited the general public and children to the performances of Song Song Song Children's & Puppet Theatre and the relaxing and interesting art performances drew children and parents closer to art. In addition, Bank SinoPac assigned nearly 80 employees to provide guide services in the Taipei Performing Arts Center for people to gain hands-on experience and learn about the aesthetics and secrets in the design of architecture as the Company work to promote art equality.



▶ Song Song Song Children's & Puppet Theatre performed at SinoPac Holding headquarters building, drew children and parents closer to art

6.2.2 Cultivating Aesthetics and Wealth Management Concept from Childhood

Bank SinoPac continued to invest in cultivating the sense of art of the next generation and expanded the reach of arts, culture, and financial education throughout Taiwan by supporting national art centers in a series of events. In 2022, SinoPac hosted the "Let's Go to the Theater" event with National Taichung Theater and invited 576 teachers and students to the Kuaibanshu "Wu Song Fights the Tiger" performed by crosstalk actors well-versed in singing and creativity. Students learned about the actual operations of a theater and glimpsed behind the scenes of the theater. Volunteer teachers of Taichung Theater guided teachers and students through the architectural design of the theater so that students from remote rural areas can experience performance art up-close and transform the theater into a learning playground. SinoPac Volunteers led high school students in a series of games to increase their financial knowledge. Bank SinoPac sponsored the "Collaboration between Arts and Other Sectors – The Overview of Outreach Aesthetic Education Project" organized by National Kaohsiung Center for the Arts (Weiwyung) for the third year in 2022. Bank SinoPac invited 3,924 teachers and students from 34 schools in Southern Taiwan to the theater to view the "Dance Meets the Organ" and "Circus Gate" performances and enhance their financial literacy.

Bank SinoPac considers that learning financial concepts important and launched the "mma Children Account" in 2014, a specially designed wealth management account for children under 18 so that parents can manage the account with their children together. In addition, the online version of the SinoPac Wealth Management Course launched in 2022, hoping to integrate art performances and financial management into the daily life of teachers and students. To create wealth and a colorful future by developing a good habit of savings and financial management from an early age with the right concept and appropriate financial tools.



▶ SinoPac Volunteers led students in a series of games to increase their financial knowledge



▶ Bank SinoPac accompanied children in participation of the "Outreach Aesthetic Education Project" activity



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In addition to caring for children, SinoPac Holdings also pays close attention to the diversity of the youth generation. The Company organized the "500 Young Award" with 500times.udn.com to identify iconic key figures in the lifestyles of the youth generation in 10 specific sectors and encourage the youth generation to unleash their passion and energy. The Award also organized youth seminars and forums for executives of SinoPac Holdings to engage winners of the Young Award face to face, discuss the wealth management views of the young generation, encourage young people to make good use of financial resources, and make their life goals come true.



► The 500 Young Youth Forum take freely with financial tools and behavioral economics

6.2.3 Rebirth of Diverse Elderly Culture

SinoPac Holdings has aware that Ageing was a significant issue in Taiwan. Since 2018, SinoPac Holdings have been holding outdoor charity concerts, "Your Concert," with Hsieh Ming-Yu, Pun Car Band, and Southern Winds studio, who share the same philosophies. The concerts were dedicated to the elderly, singing songs that soothed their hearts, and expressing gratitude and care for their lifelong dedication to Taiwan. In the past five years, 29 "Your Concert" have been held, spanning 24 communities across Taiwan. During the pandemic, online live broadcasts were used to deliver memorable songs, which were highly recognized by the elderly and netizens, attracted more than 100,000 people to participate.

Bank SinoPac has exclusively sponsored "Song of Life Co-creation" since 2019. The Golden Melody Award winner, Hsieh Ming-Yu, along with professional teachers of community theater and the elderly jointly participated in musical creation. A total of eight "Songs of Life" have been created in four-years time and in 2021, six songs of life from 2019 to 2020 were recorded by the elderly in the album "Old Days," which was released and published on the music streaming platform. The album was the first music creation to record the development of Taiwan's community with popular music. In 2022, the project completed two songs about life including "Life in the Matsuri Float" and "Fangsysai" to preserve wonderful memories and life records for residents who were relocated to make way for the construction of Terminal 3 of Taoyuan International Airport and the elderly people of Wuhe, Ruisui Township, Hualien County. To develop culture and products with local characteristics, 35 SinoPac Volunteers visited Yilan Jie-Tou-Fen Community again in 2022 to accompany the elderly in the community in playing the Song of Life "Puann-hi" which was created in 2020. They enjoyed a traditional meal, toured the carbon reduction actions of the community, and spent a wonderful day with the elderly.



► SinoPac Volunteers took pictures with the elderly signers from Wuhe, Ruisui Township, Hualien County

SinoPac Holdings encourages people to respect the elderly by providing support to elderly groups. The Company used music to alleviate their anxiety and loneliness and used singing to support their physical and mental health, which was in line with SinoPac Holdings' action plan for promoting cultural equality in "reducing inequality", one of our three commitments to sustainability. SinoPac Holdings also continued to leverage our core business and use the professional resources of SinoPac volunteers to provide more convenient financial services to people in rural or hard-to-reach areas and those with difficulties in obtaining such services (e.g., inter-bank ATM withdrawal services in collaboration with Chunghwa Post). SinoPac established the Anti-Deception Volunteer Group in 2022 and created diverse activities including Anti-Deception advocacy campaigns, games, and plays to teach 1,148 elderly people in remote rural areas and the people how to protect themselves from fraud with simple, fun, and easy-to-remember principles to jointly protect the properties of the elderly and the general people.



► SinoPac Volunteers performed "Anti-Deception Action Drama" to protect the elderly and the general people how to protect their properties

Bank SinoPac has supported the "Home from Above" project since 2019. In 2022, Bank SinoPac invited approximately one hundred schoolchildren to the "Home from Above - Sustainable Harvest" film festival and press conference. The young directors took to the stage and shared the unique features of their hometowns. They used sophisticated camera work to tell the stories of their hometowns and displayed the diversity and splendors of Taiwan. They also used aerial photography to offer a perspective of future hope for their hometowns. The Project have uploaded the online education videos of the aerial footages and videos to the LearnMode education platform since 2022, and the programs have been used by 3,798 teachers. The Project used technology to support teachers and students with insufficient resources and provided them with an equal opportunity to learn photography and document their hometowns. SinoPac Holdings has always been dedicated to children's hometown exploration projects. The Company hope to use the love for the land to help children explore and document stories in their hometowns and create a bond between the children and the land. Our aim is to successfully address the issues of inter-generation families in remote rural areas of Taiwan, create a spark of hope for passing on the unique traits of the land, and encourage children living in remote rural areas to support their communities and have broader access to career choices.



► The teachers and students of Changhua Da Sing Elementary School enthusiastically introduced their hometown specialty "Rice Food"



► "Home from Above" project online education video uploaded to the LearnMode education platform



► The young directors shared the stories of their hometowns to general public confidently



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6.3 Raising Climate Awareness to Mitigate and Adapt to Climate Change

SinoPac Holdings shapes the environmental protection culture of "SinoPac Life" by launching the "SinoPac Life" online platform in 2019. Through various channels such as education promotion, advocacy activities, and business services to encourage employees, customers, and the general public to practice green actions in their lives, SinoPac Holdings designated the 17th of each month as "SinoPac Environmental Day" and encouraged employees to start taking small steps daily for a sustainable planet, showing the determination of loving the earth with real actions from the inside out.

► "SinoPac Life" website



6.3.1 SinoPac Life, Invest Our Earth

SinoPac Holdings has responded to the "Earth Day - A Million Acts of Green" campaign initiated by Taiwan Environmental Information Association for four consecutive years. In 2022, SinoPac Holdings continued to adopt the "SinoPac Life - A Million Acts of Green" initiative to transform green actions into habits. Updating a series of environmental protection-theme activities on the 17th of each month and launching the "SinoPac Love Cycle" events to advocate the notion of "Invest Our Earth" in an easy-to-understand way. SinoPac Holdings supported Earth Hour for the 3rd consecutive year. The Company expanded from company buildings to 172 business premises of Bank SinoPac and SinoPac Securities and more than one thousand employees and their families voluntarily took part in the event. SinoPac employees also used social media platforms to call on the general public to reduce carbon emissions and protect the Earth together. The Company organized a three-stage campaign including knowledge, action, and consumption for the monthly "Meatless Monday", invited employees, customers, and the public to reduce carbon emissions in their diet. SinoPac Holdings also organized the "SinoPac Love Cycle" with a five-part campaign with online courses, in-person seminars, collection of idle but useful items, sharing market, and donation program. SinoPac Holdings invited all SinoPac employees totaling nearly ten thousand



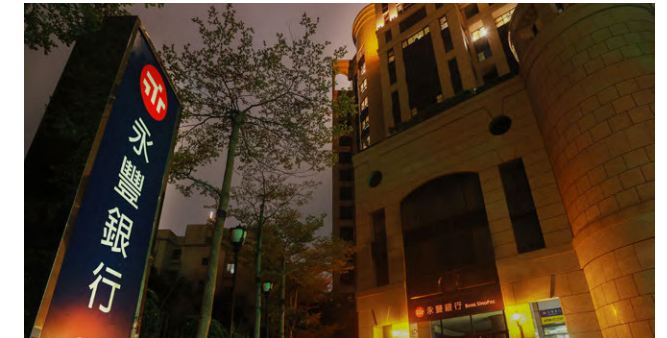
► Employees of SinoPac Securities participated in the "Meatless Monday" event

The themes of "Invest Our Earth" series activities in 2022



March	April	May	June	July
Lights off! Gather billions of powers	Earth Day - the priceless eternal investment.	How much do you know about "Biodiversity"?	Environmental protection response, carry an eco-friendly cup to get rewards.	Break away with sharing.
August	September	October	November	December
Live greener, collect eco-friendly offers.	The green movement, car-free stress-free.	Golden veggie autumn, chill earth.	Be grateful and cherish food.	Low carbon green travel, no less fun.

people to take part in the charity action for environmental protection and carbon reduction, and collected more than 7,100 idle but useful items in the campaign and successfully found new owners for them through the sharing market. The Company worked with the Give Circle (GC) Platform to matchmake and donate the items to social welfare organizations and disadvantaged families. The aim is to encourage employees to take action to support the Earth with environmental protection education, and enhance public awareness of environmental protection for the land and ecology from mental and spiritual environmental protection to social sustainability and create a positive cycle in the society.



► SinoPac Holdings and subsidiaries participated in the "Earth Hour" events



► SinoPac Holdings organized the "SinoPac Love Cycle" event to encourage employees to practice green actions in their lives

SinoPac Holdings leveraged various channels such as Automated Teller Machine (ATM), account statement, passbook entry machine, and numbering machine to communicate climate awareness of "SinoPac Life" with customers and the public, reaching more than 5,359,895 customers and hoping to call on the public to participate in environmentally friendly actions together in our daily lives.



► "SinoPac Life" climate awareness communication



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6.3.2 Working Together for a Sustainable Planet

To enhance public awareness of climate change, SinoPac Holdings sponsored the documentary "Enigma: The Chinese Crested Tern" filmed by the director Chieh-Te Liang over a period of 20 years. SinoPac Holdings invited customers, employees, and their family members to view the documentary in screenings all over Taiwan. The aim is to use the meaningful ecological documentary to enhance the environmental protection awareness of employees and the public and make solid contributions to ecological conservation and environmental sustainability. In 2022, SinoPac Holdings and subsidiaries jointly organized "Together, A Better Life" Campaign to support the "Act Now" campaign of Business Today and the "Green River Day" event of National Chung Hsing University. SinoPac Holdings organized green carnivals, initiatives by celebrities, and interactive games to reverse the stereotypical impression of the general public that energy conservation and carbon reduction are inconvenient. And The Company encouraged them to develop a philosophy of a lifestyle of respect and support for nature, work together to protect the environment, and make sustainability a part of everyone's daily life.



SinoPac Holdings supports the documentary "Enigma: The Chinese Crested Tern" by director Chieh-Te Liang (first from the right)

In 2022, SinoPac Holdings supported the "Project Blue 1095" campaign organized by Business Today and used beach clearing as the starting point for protecting the ocean. 348 SinoPac Volunteers and their family members joined the beach clearing activity on Taoyuan Guanyin Beach and successfully reduced 401kg of marine waste to restore beauty to nature. With guidance provided by Formosa County Beauty, the campaign found new life for cosmetics and new owners in the spirit of recycling and reuse while reducing the impact on the environment. Bank SinoPac supported the "My Hong-Te" action advocated by the social enterprise CircuPlus Ltd. A total of 24 business premises joined the initiative and became members of the Water Refill Map for people to fill up their water bottles. It uses technological innovation to increase the convenience of access to water and supports healthy hydration, reduction of plastic at the source, and the shared economy.



A total of 348 SinoPac Volunteers and their family members joined the beach clearing activity on Taoyuan Guanyin Beach, returning the beach's beauty to nature



SinoPac "Together, A Better Life" Campaign creates a green electricity paradise, allowing the public to generate electricity through bicycle riding. (Photo provided by 500 Times)



the "Act Now" campaign of Business Today interacts with the public through the "SinoPac Life - A Million Acts of Green"



Bank SinoPac participated "Green River Day" event of National Chung Hsing University to let the public understand biodiversity through games



Bank SinoPac joins the "My Hong-Te", providing free water to visitors at 24 branches

6.4 Promoting Social Sustainability and Common Prosperity

To promote common prosperity, SinoPac Holdings concentrates on supporting charity organizations/social enterprises and the employment of vulnerable groups through purchasing products made by sheltered workshops to achieve the goal of "replacing charity with empowerment". SinoPac Holdings continued to deliberate on increasing partnerships with other suitable NPOs in the future to integrate corporate and community resources to assist the employment of vulnerable groups and practice citizenship for social participation. In addition, Bank SinoPac and SinoPac Securities' Board of Directors donated NT\$ 30 million to establish the "SinoPac Foundation" in 2021. With the core thinking of ESG, SinoPac Foundation responded to "Taiwan's Sustainable Development Goals" by National Council for Sustainable Development Network, focusing on "land and people", upholding the principle of ecological friendliness and sustainable development, connecting goodwill and professional resources, and fostering the seeds of social welfare innovation, to provide the circular dynamics of humane and economic life.

6.4.1 Supporting Charity Activities with Action Power

SinoPac Holdings invites customers and the public to jointly support social welfare organizations in its business operations and worked with the Children Are Us Foundation in producing holiday gift boxes and meal boxes for customer seminars. By providing job opportunities for mentally challenged children, through vocational rehabilitation and job coaching, the intellectual and physical abilities of the workers can be improved, enhance working abilities and self-reliance, to integrate into society for services. In 2022, SinoPac Holdings launched the "Lunchbox Project" with the Children Are Us Foundation for the fifth year, participated by SinoPac's employees, family members, and customers spontaneously, creating double benefits with one action. Also, SinoPac Holdings launched the brand-new SinoPac Donation Platform to support fundraising campaigns for early treatment for "Development Delays in Children" and the Dr. Rednose "Christmas Charity Gift Package Fundraiser" of the Eden Social Welfare Foundation. SinoPac Volunteers took real action to support the packaging of Christmas charity gift packages of Dr. Red Nose Association, reduce the labor cost of the Association, and help volunteers learn more about the charity organization and its heritage.



SinoPac Volunteers took real action to support the packaging of Christmas charity gift packages of Dr. Red Nose Association



SinoPac Volunteers took real action to support the packaging of Christmas charity gift packages of Dr. Red Nose Association

SinoPac Holdings used its core competencies in finance to create the "SinoPac Donation Platform" for the financial transactions of social welfare organizations and charity organizations. It provides 24-hour online services to facilitate donations without time and spatial constraints. Donors can also provide support with individual donations or regular donation plans. In 2022, 4,653 participants supported the "SinoPac Donation Platform" and successfully raised NT\$11 million for 43 organizations.

SinoPac Holdings also supported the "Zero Hunger Action Plan" launched by the Council of Agriculture, Executive Yuan. SinoPac Holdings worked with the Taiwan Ocean Conservation and Fisheries Sustainability Foundation and invited SinoPac employees to join the fundraising program to support the meal services for the elderly and disadvantaged families in rural communities and nearby neighborhoods. The aim is to create a society of zero hunger in Taiwan, build a better life together, and attain the United Nations SDG 2 "End hunger, achieve food security and improved nutrition, and promote sustainable agriculture". The Company also enhanced SinoPac employees' awareness of the objectives of the activities. In 2022, 872 participants supported the program.



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6.1 Social Involvement Strategies and Investments

6.2 Promoting Cultural Equality and Reducing Inequality

6.3 Raising Climate Awareness to Mitigate and Adapt to Climate Change

6.4 Promoting Social Sustainability and Common Prosperity

6.5 Supporting Sports Development

6.4.2 SinoPac Store Power Up – Empowering Local Communities

Many small stores in the corners of Taiwan have dedicated themselves to creating unforgettable stories for the local community and connecting people in the community. SinoPac Foundation launched the "SinoPac Store Power Up Project" in 2022 to use the powers of the finance industry to support small stores. It empowers small stores in Taiwan, connects good things, creates new value for the community together, and create positive energy for the society. In 2022, nearly 200 small stores registered for the "SinoPac Store Power Up Project" and a panel of experts shall select at least 10 small stores in the final selection in 2023. SinoPac Foundation will provide these partners with resources and sponsorship to empower local communities.



► "SinoPac Store Power Up Project" is creating new value for the community together

6.4.3 Supporting Employment of Vulnerable Populations with Empowerment Instead Relief

In 2022, SinoPac Foundation worked with social enterprises and schools in Daxi, Taoyuan and connected 14 young farmers, young cooks, and stores in the "Good Food on the Way Project". It successfully empowered the local youth startup economic network and benefited disadvantaged groups with approximately 2,880 deliveries. SinoPac Foundation also organized cooperative occupational training with local charity organizations in Nantou to provide teenagers in rural areas who recently graduated from junior high school with seminars, career counseling, workplace training, and internship subsidies and allowances. The program connected with local small stores to create a better career path for disadvantaged children as they enter the workforce. SinoPac Foundation trained 23 people with 1,743 total training hours.



► Nantou Puli Khosuann Curry – youth training shop providing career experience



► Connected with young farmers, young cooks provide students the food



6.5 Supporting Sports Development

Bank SinoPac actively encourages people in all age groups across the country to make exercise a habit. In 2018, the Company launched "SinoPac Sport Card", the first card that integrated technology and sports in Taiwan. Bank SinoPac also used the "Sweat does not flow in vain" APP to connect daily exercise with credit card rebates to create a sport ecosystem. In 2022, Bank SinoPac continued to sponsor domestic and foreign soccer games, National Chengchi University (NCCU) Griffins Basketball Team, and the Taoyuan Leopards professional basketball team in the T1 League as the main sponsor. Bank SinoPac seek to empower young athletes in professional basketball, help develop domestic sports talents, and propel Taiwanese players onto the global stage.



► Bank SinoPac sponsors the National Chengchi University (NCCU) Griffins Basketball Team and help develop domestic sports talents

